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COVID-19: Resumption of standard drug preauthorization processing

The exceptional COVID-19 situation had led SSQ Insurance to implement several measures to help insureds stay healthy while supporting healthcare professionals in their work.

To reduce non-emergency medical visits and ensure access to medication for insureds, SSQ Insurance decided to extend all active preauthorized prescription drugs on file for insureds as of March 1, 2020, until September 1, 2020.

With the peak of the crisis now over and greater access to healthcare professionals restored, **we are reinstating regular business practices. Accordingly, as of September 1, we will resume standard drug preauthorization processing.**

For more information, please contact your account manager.

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